Windows Reset

For QW series Tablets (i700qw, i1010qw, etc.) and Cyber-PC:

You will need to attach a USB-wired keyboard into the tablet, via the provided OTG Cable

For Magnus:

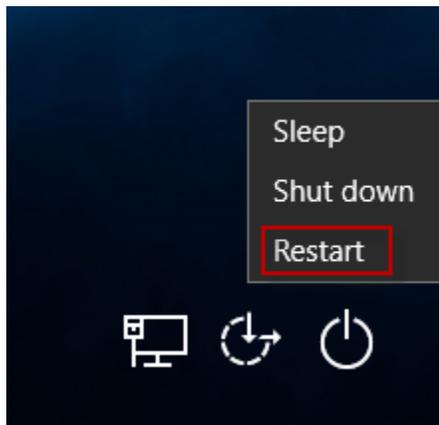Make sure the provided keyboard is properly connected to the tablet.

For Maximus and Ultima:

Make sure your keyboard is set to Unlock (🔓) position.

1.) At the Windows Login, click the icon highlighted in the picture below:

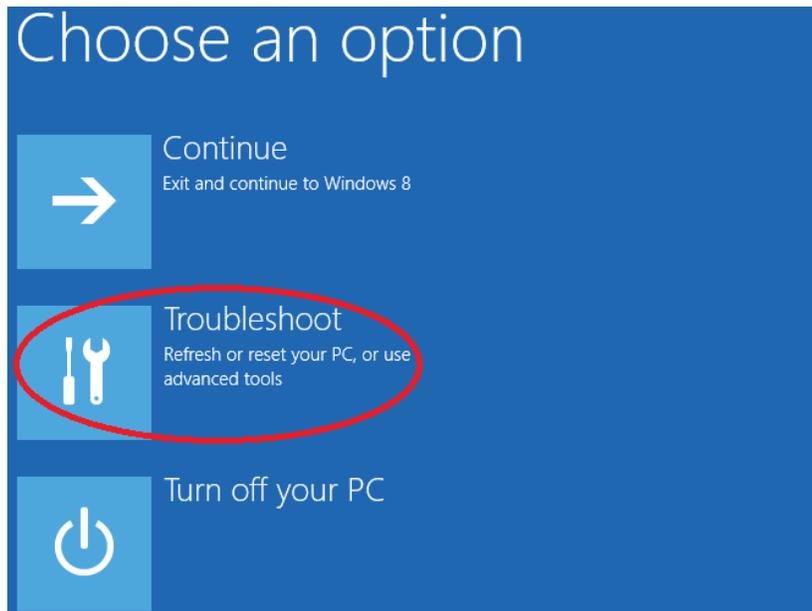2.) When you click on the icon, it will bring up a small menu as shown below:

3.) On your keyboard, press and hold the SHIFT Key, and click RESTART on the above menu.

4.) If done correctly, Windows will restart into a recovery menu.
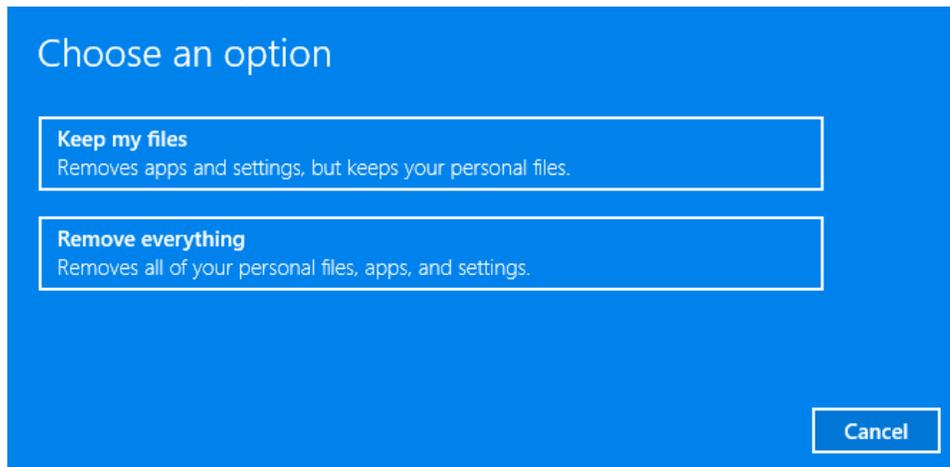
5.) In the recovery menu, select TROUBLESHOOT.
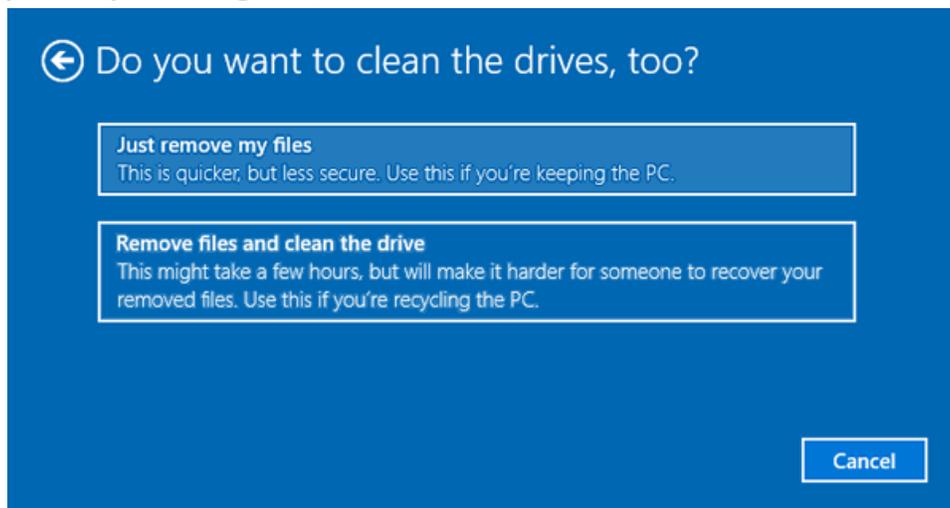

6.) In the troubleshoot menu, select RESET THIS PC.

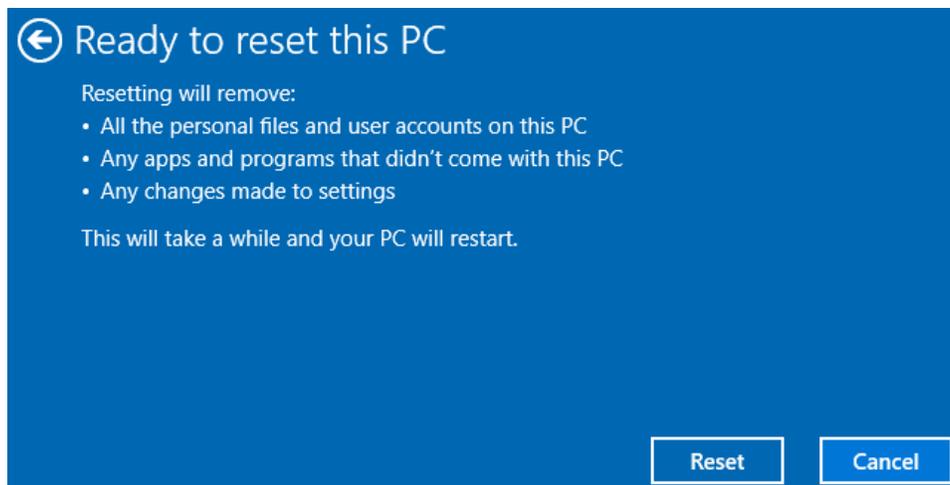7.) Follow the instructions it provides. (For Windows 8.1 devices, skip to Step 9).

8.) When prompted, select REMOVE EVERYTHING.

Choose an option

Keep my files
Removes apps and settings, but keeps your personal files.

Remove everything
Removes all of your personal files, apps, and settings.

Cancel

9.) Continue following the provided instructions. When prompted again, select JUST REMOVE MY FILES.

← **Do you want to clean the drives, too?**

Just remove my files
This is quicker, but less secure. Use this if you're keeping the PC.

Remove files and clean the drive
This might take a few hours, but will make it harder for someone to recover your removed files. Use this if you're recycling the PC.

Cancel

10.) Make sure your device is plugged in, and select RESET.

← **Ready to reset this PC**

Resetting will remove:
• All the personal files and user accounts on this PC
• Any apps and programs that didn't come with this PC
• Any changes made to settings

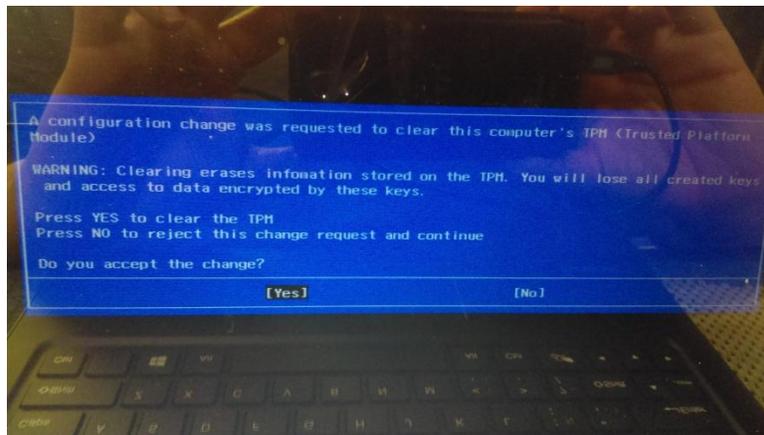This will take a while and your PC will restart.

Reset   Cancel

11.) The device will restart and reset. The process will take some time. DO NOT TOUCH OR TAMPER WITH THE DEVICE WHILE IT'S RESETING.

If You Chose "Fully Clean the Drive"

You will need:

- 1 USB Keyboard

When resetting your Iview device, if you chose "Fully Clean the Drive," you may see a screen similar to the one below:

Do **NOT** select yes. Selecting "Yes" will clear your Windows Product Key! (**WARNING: IView will not be held responsible if the Windows Product key is erased.**)

To restore your device, without losing your Windows Product Key, use the following steps:

1. If using, an Iview Laptop, check to see if built-in keyboard is still working, otherwise move on to the next step.
2. If built-in keyboard does not work, you will need to connect a USB wired Keyboard.
3. Power off your Iview device and connect your USB Keyboard

4. With your keyboard connected, power on the device**, highlight and select NO** with your keyboard (For Ultima, press ESC Key). Windows will reset.